



哺乳室使用須知

Notes to Users of Breastfeeding Room

新渡輪哺乳室現設於普通渡輪(「新光」、「新超」、「新飛」及「新國」號)的豪華客艙內，有需要使用之乘客(包括於普通位及豪華位入座的乘客)請於登船前告知碼頭「顧客及八達通服務站」之職員，或於登船後直接聯絡船員安排。船員會於每個渡期後作出清潔，並會每天消毒房內設施。請使用哺乳室之乘客留意以下之安排：

1. 哺乳室開放時間：航班開航後約十分鐘開始直至船隻泊岸前約五分鐘（屆時船隻會播放「抵達廣播」）。但基於安全考慮，在惡劣天氣下（如熱帶氣旋警告信號發出期間），哺乳室或需要關閉，以避免乘客於船隻在顛波的海面上行走時造成危險。請向船員查詢哺乳室開放情況。
2. 哺乳室是免費提供予授乳人士使用，並首要為需要餵哺母乳人士而設，如乘客需要以哺乳室作其他育嬰用途，須視乎房間使用情況而定，請聯絡船員查詢。除同行需照顧的小童外，其他人士請勿進入。
3. 房內只限最多兩位授乳人士同時使用。
4. 由於房間空間有限，請避免攜帶嬰兒車進入房間。若必須攜帶嬰兒車進入房間，請於進入房間前把嬰兒車摺疊妥當及小心放置以避免造成阻塞及對房間使用者構成危險。
5. 餵哺母乳前，緊記鎖好房門。離開時，請帶走所有隨身個人物品，並通知船員關上哺乳室。
6. 使用房間時，如遇緊急事故或身體不適，可按房內緊急服務鈴通知船員協助。
7. 使用後，請盡快離開，以便其他有需要人士使用。
8. 普通渡輪航程約一小時，請留意船上廣播，避免於航程即將完結前使用哺乳室以免影響航班運作。
9. 如有查詢，歡迎致電顧客服務電話專線2131 8181或電郵至新渡輪電子專用郵箱ferry_ideas@nwff.com.hk。

多謝保持哺乳室之潔淨及合作!

Our Breastfeeding Room (“the room”) is located at the deluxe-class cabin of ordinary ferry (“Xin Guang”, “Xin Chao”, “Xin Fei” & “Xin Guo”) for the use of both ordinary-class & deluxe-class passengers. Please contact either the staff at the “Customer and Octopus Service Centre” at pier or the crewmember onboard to get access to the room. The room will be cleaned after each sailing and be disinfected daily. Users please note the below arrangements:

1. The room opens between 10 minutes after sailing departure and five minutes before vessel berths (when “arrival announcement” will be made). However, for the sake of passenger safety, the room maybe closed under bad weather (e.g. tropical cyclone warning signal is issued). Please check the room availability with our crewmember.
2. Use of room is free of charge. Priority will be given to passengers need to breastfeed babies. Should passenger need to use the room for other nursery purposes, it is subject to the room availability. Please approach crewmember for enquiries. Except accompanied babies or children, persons other than breastfeeding mothers please refrain from staying in the room.
3. Maximum two users are allowed simultaneously.
4. As the space in the room is limited, bringing buggy into the room is not encouraged. Should there is a need to do so, please fold the buggy before enter the room, to avoid blockage and pose dangers to others.
5. Remember to lock the door before feeding. Make sure no personal belongings are left behind before leave. Inform the crewmember to lock up the room afterward.
6. In case of emergency or sickness during use of the room, press the emergency bell inside for assistance.
7. Please leave the room after use as soon as possible for others in need.
8. The journey time of ordinary-ferry sailing is about one hour. Please be aware of onboard announcement and avoid using the room when the voyage ends soon.
9. For enquiries, please call our Customer Service Hotline at 21318181 or email us at ferry_ideas@nwff.com.hk.

Thank you for keeping the room clean & tidy. Your cooperation is appreciated.